

### SRI G.V.G. VISALAKSHI COLLEGE FOR WOMEN

Udumalpet – 642 128, Tamil Nadu
Autonomous and Affiliated to Bharathiar University
Accredited at A Grade by NAAC | DBT Star College with Star Status
An ISO 9001:2015 Certified Institution

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CRITERION V- STUDENT SUPPORT AND PROGRESSION

### NAAC DVV CLARIFICATION

# 5.1.4. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

- 1. Implementation of guidelines of statutory/regulatory bodies
- 2. Organisation wide awareness and undertakings on policies with zero tolerance
- 3. Mechanisms for submission of online/offline students' grievances
- 4. Timely redressal of the grievances through appropriate committees

## **HEI Input:** A. All of the above

DVV Clarification	HEI Response
Minutes of the meetings of student grievances as per the metric	Minutes of the meetings of Student Grievances is provided.
Proof of constitution of Committee such as Internal Complaints / Grievances Committee including sexual harassment and ragging cases formation as per UGC regulation	Proof of constitution Internal Complaints Committee / Grievances Committee including sexual harassment and ragging cases formation as per UGC regulation are uploaded.

#### **HEI Response Documents**

S.No.	Document	Link to the Document
1.	Minutes of the meetings of student grievances as per the metric	View
2.	Proof of constitution of Committee such as Internal Complaints / Grievances Committee including sexual harassment and ragging	View
	cases formation as per UGC regulation Other relevant documents related to the metric:	View
3.	a) Implementation of guidelines of statutory/regulatory bodies	
	<ul><li>b) Organisation wide awareness and undertakings on policies with zero tolerance</li><li>c) Mechanisms for submission of online/offline students' grievances</li></ul>	View
	d) Timely redressal of the grievances through appropriate committees	