

Affiliated to Bharathiar University Re- Accredited at A<sup>+</sup> Grade by NAAC (Fourth Cycle) An ISO 9001:2015 Certified Institution Udumalpet - 642128, Tamil Nādu

#### Department of BBA(CA) Action Taken Report 2021-2022

Stakeholders	Feedback	Action Taken
BoS Members	The experts recommended to introduce Advertising management and Event management.	Advertising management has been introduced as core V – advertising management in semester – III. Event management has been introduced as SEC- III in semester – V.
Industry Expert	Industrial expert stated that the foreign exchange management syllabus can be included which will help them to know about external trade and payments.	Foreign Exchange Management has been introduced as core –X In semester IV.
Alumni	Alumni felt that customer relationship management can be included which will help them entering in to service sectors.	Customer Relationship Management has been introduced as a core XVIII in semester VI.
Students	The Students stated that it will be helpful if a courses based on industrial relation and global business management is introduced which would enhance their performance while taking up their job.	Industrial relations and labour welfare has been introduced as elective III in semester VI. Global Business Management has been introduced as elective II in semester VI to impart knowledge on business aspects.
External Members	Members recommended to introduce Production related subject which will be helpful for them to entering into manufacturing sector.	Production and Materials Management has been introduced as Elective II in Semester II
Faculty	Faculty suggested to add some recent topics related to Banking.	Pros and Cons of Payment apps and Net banking has been included in SEC II - Modern Banking.

Chairman: Mrs.B.Umamaheswari

Associate Professor in BBA (CA)

Members: Mrs.PL.Amirtham

Mrs.M.Mahalakshmi

Dr.J.Dhivya

Ms.V.Priyadharshini

Pt. Ameithan M. mel Jungo J V. Mf

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# Department of BBA(CA)

## **Action Taken Report**

2020-2021

Stakeholders	Feedback	Action Taken
BoS Members	The Members recommended to	Topics related to intellectual
	introduce a topic on IPR and	property rights and consumer
	Consumer Protection Act.	protection act was included in Part
		III- Core VI – Legal aspects of
		Business in semester III.
Industry Expert	The experts recommended to	Modern banking has been
	included new trends in banking in	introduced as SEC I in semester
	skill enhancement course - modern	III by including new trends in
	banking.	banking sectors.
Alumni	The Alumni recommended to	Services Marketing has been
	included services marketing as a	introduced as a skill enhancement
	skill enhancement course.	course III in semester V.
Students	The students stated that it will be	Research Methodology has been
	helpful if a course on basics of	introduced as an Elective I -
	research is introduced which would	Research Methodology to impart
	enhance their performance while	knowledge on research aspects in
	carrying out their project work.	semester V.
External Members	The members recommended to	Management Information System
	introduce Management	has been introduced as a core XII
	Information System	- Management Information
		System in semester IV.
Faculty	The Faculty stated that the ethical	Professional Ethics for Managers
	aspects can be included in the	has been introduced as SEC II in
	syllabus.	semester IV.

Chairman: Mrs.B.Umamaheswari

Members: Mrs.PL.Amirtham

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Assistant Professor in BBA (CA) Mrs.PL.Amirtham -PA. Amirtham Mrs.R.Anbuselvi -RAmfulMrs.M.Mahalakshmi <math>-M for CMs.M.Kanmani -(1)



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## **Action Taken Report**

2019-2020

Stakeholders	Feedback	Action Taken
BoS Members	Members recommended to introduce GST.	In Core XIV – Taxation, GST related topics were added.
Industry Expert	Advised to add topics related to emerging trends in Financial Management.	As per the experts advise in Core XV – Financial Management, the topic emerging trends in Financial Management has been added.
Alumni	Suggested to include Financial Management book authored by I.M. Pandey	In Core XV - Financial Management, book authored by I.M. Pandey was included.
Students	Students suggested to include project in curriculum which will be helpful for their higher studies.	Project has been included in Semester VI
External Members	Members recommended to introduce a topic related to Artificial Intelligence.	In SEC III - E –Banking AI related topics such as E-Payment apps was introduced.
Faculty	Recommended to add issues and challenges in E-Banking.	In SEC III - E –Banking, issues and challenges in E-Banking has been included.

Chairman: Mrs.B.Umamaheswari

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Assistant Professor in BBA (CA)



Members: Mrs.PL.Amirtham

Ms.J.Nithya

Mrs.R.Anbuselvi

Mrs.M.Mahalakshmi

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## **Action Taken Report**

2017-2018

Stakeholders	Feedback	Action Taken
BoS Members	Experts recommended to introduce	Core II – Managerial Skills has
	a course related to self-concepts.	been introduced.
Industry Expert	Suggested to give knowledge	SEC IV – Principles of Insurance
	related to the basic necessity of	has been introduced.
	Insurance's importance in	
	business.	
Alumni	Suggested to have cost and	Core IX- Cost and management
	management accounting paper	accounting paper was introduced.
	instead of cost accounting paper	
	and management accounting paper.	
Students	Recommendations were made to	Core V - Business organisation
	combine Business organisation and	and production management was
	Production management in order to	combined.
	avoid repetition of topics.	
External Members	Suggested to introduce a paper	Allied III – Business Environment
	related to different environmental	was introduced.
	aspects of business	
Faculty	Recommended to have an	Core I - Principles of Management
	elaborate syllabus for basic paper	was introduced.
	Principles of Management.	

Chairman: Mrs.B.Umamaheswari -

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Members: Mrs.PL.Amirtham - PL Amirtham - V junt - Junt

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